



800-015-09-F: QI MATURITY 10-QUESTION SURVEY

Organizational QI Maturity

10-Question Survey

The questions on this survey are drawn from a QI maturity survey developed to evaluate the Robert Wood Johnson Foundation Multi-State Learning Collaborative (MLC)¹. This select set of ten questions was developed by the Minnesota Public Health Research to Action Network to represent the key domains of QI maturity.

Organizational Culture		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	I don't know
1.	Staff members are routinely asked to contribute to decisions at my public health agency.	<input type="checkbox"/>					
2.	When trying to facilitate change, staff has the authority to work within and across program boundaries.	<input type="checkbox"/>					
3.	The <i>key</i> decision makers in my agency believe quality improvement is very important.	<input type="checkbox"/>					
4.	My public health agency <i>currently</i> has a <i>pervasive culture</i> that focuses on continuous quality improvement.	<input type="checkbox"/>					
Capacity / Competency		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	I don't know
5.	The leaders of my public health agency are trained in basic methods for evaluating and improving quality, such as Plan-Do-Check-Act.	<input type="checkbox"/>					
6.	My public health agency has a Quality Improvement Plan.	<input type="checkbox"/>					
7.	My public health agency <i>currently</i> has a <i>high level of capacity</i> to engage in quality improvement efforts.	<input type="checkbox"/>					
Alignment and Spread		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	I don't know
8.	Job descriptions for many individuals responsible for programs and services at my public health agency include specific responsibilities related to measuring and improving quality.	<input type="checkbox"/>					
9.	Customer satisfaction information is routinely used by many individuals responsible for programs and services in my public health agency.	<input type="checkbox"/>					
10.	My public health agency <i>currently</i> has <i>aligned our commitment</i> to quality with most of our efforts, policies and plans.	<input type="checkbox"/>					

¹Joly, B.M., Booth, M., Mittal P., & Shaler, G. Measuring quality improvement in public health: the development and psychometric testing of a QI Maturity Tool. *Eval Health Prof.*, 35(2):119-47.

For more information on this tool: www.health.state.mn.us